

ATEN UE3315A			
Model		USB 2.0	USB 3.0
AVER CAM540	WIN	PASS (1) (2)	PASS (1) (2)
	MAC	PASS	PASS (2)
AVER CAM520 Pro	WIN	PASS (1) (2)	PASS (1) (2)
	MAC	PASS	PASS (2)
AVER CAM520 Pro2	WIN	PASS (1) (2)	PASS (1) (2)
	MAC	PASS	PASS (2)
AVER VC520 Pro	WIN	PASS (1) (2)	PASS (1) (2)
	MAC	PASS	PASS (2)
AVER VC520 Pro2	WIN	PASS (1) (2)	PASS (1) (2)
	MAC	PASS	PASS (2)
AVER VB342+	WIN	PASS (1) (2)	PASS (1) (2)
	MAC	PASS	PASS (2)
AVER FONE540	WIN	PASS (1) (2)	PASS (1) (2)
	MAC	PASS	PASS (2)
AVER VC540	WIN	PASS (1) (2)	PASS (1) (2)
	MAC	PASS	PASS (2)
AVER CAM340+	WIN	PASS (1) (2)	PASS (1) (2)
	MAC	PASS *CAM340+ requires power adapter	PASS (2)
AVER CAM130	WIN	PASS (1) (2)	PASS (1) (2)
	MAC	PASS	PASS (2)
AVER VB130	WIN	PASS (1) (2)	PASS (1) (2)
	MAC	PASS	PASS (2)

Note:

(1) After FW update, it has high percentage for PC not to recognize cameras. Please replug USB cable to solve this issue

(2) While connection, please connect the USB extender with USB cable

ATEN UE350A			
Model		USB 2.0	USB 3.0
AVER CAM540	WIN	N/A	PASS
	MAC	N/A	PASS
AVER CAM530	WIN	PASS	N/A
	MAC	PASS	N/A
AVER CAM520	WIN	PASS	N/A
	MAC	PASS	N/A
AVER CAM520 Pro	WIN	PASS	PASS
	MAC	PASS	PASS
AVER CAM550	WIN	PASS	PASS
	MAC	PASS	PASS
AVER VC520+	WIN	PASS	N/A
	MAC	PASS	N/A
AVER VB342	WIN	N/A	PASS
	MAC	N/A	PASS
AVER VB342+	WIN	N/A	PASS
	MAC	N/A	PASS
AVER VB342 Pro	WIN	N/A	PASS
	MAC	N/A	PASS
AVER CAM340	WIN	N/A	PASS *CAM340 required external power adapter
	MAC	N/A	PASS *CAM340 required external power adapter
AVER CAM340+	WIN	N/A	PASS *CAM340+ required external power adapter
	MAC	N/A	PASS *CAM340+ required external power adapter
AVER VC322	WIN	N/A	PASS
	MAC	N/A	PASS

ATEN UE3310			
Model		USB 2.0	USB 3.0
AVER CAM530	WIN	PASS	N/A
	MAC	PASS	N/A
AVER CAM520	WIN	PASS	N/A
	MAC	PASS	N/A
AVER CAM520 Pro	WIN	PASS	PASS
	MAC	PASS	PASS
AVER VC520+	WIN	PASS	N/A
	MAC	PASS	N/A

ATEN UE2120		
Model		USB 2.0
AVER CAM540	WIN	PASS (2)
	MAC	PASS (2)
AVER CAM520 Pro	WIN	PASS (2)
	MAC	PASS (2) (3)
AVER CAM520 Pro2	WIN	PASS (2)
	MAC	PASS (2)
AVER VC520 Pro	WIN	PASS (2)
	MAC	PASS (2)
AVER VC520 Pro2	WIN	PASS (2)
	MAC	PASS (2) (3)
AVER VB342+	WIN	PASS (2)
	MAC	PASS (2)
AVER FONE540	WIN	PASS (2)
	MAC	PASS (2)
AVER VC540	WIN	PASS (2)
	MAC	PASS (2)
AVER CAM340+	WIN	PASS (2) *CAM340+ requires power adapter
	MAC	PASS (2) *CAM340+ requires power adapter
AVER CAM130	WIN	PASS (2)
	MAC	PASS (2)
AVER VB130	WIN	PASS (2)
	MAC	PASS (2)

Note:

(2) While connection, please connect the USB extender with USB cable firstly and then connect to PC and camera side

(3)

VC520 Pro2/CAM520 Pro: while switch to resolution more than 800*488 at UYVY formate, we can see broken image at the switching moment and then get back to normal image

ATEN UEH4002A		
Model		USB 2.0
AVER CAM540	WIN	PASS *It takes 5~8 seconds to detect devices
	MAC	
AVER CAM530	WIN	PASS *It takes 5~8 seconds to detect devices
	MAC	
AVER CAM520	WIN	PASS *It takes 5~8 seconds to detect devices
	MAC	
AVER CAM520 Pro	WIN	PASS *It takes 5~8 seconds to detect devices
	MAC	
AVER VC520 Pro	WIN	PASS *It takes 5~8 seconds to detect devices
	MAC	
AVER VC520+	WIN	PASS *It takes 5~8 seconds to detect devices
	MAC	
AVER VB342+	WIN	PASS *It takes 5~8 seconds to detect devices
	MAC	